

Kiwi Software Engineer in Melbourne with 5+ years in tech across Australia and New Zealand. Most weekends I'm building with Claude, eating spicy Thai food, climbing (badly), or learning how to use Blender.

## WORK EXPERIENCE

### Software Engineer · CultureAmp *Dec 2024 - present*

Shifted my delivery from hands-on implementation to AI-orchestrated delivery across Ruby, Kotlin, and TypeScript codebases, massively gaining PR throughput while improving code quality and communication.

Architected a 10-month, multi-phase redaction service that detects and removes sensitive content from survey comments using Kafka event ingestion and hybrid LLM and keyword scanning. Currently screens hundreds of thousands of comments daily for customers with 1M+ comments, replacing a manual, support-driven process.

- Defined SLOs and built monitoring across Datadog, Splunk, and Sentry, with Slack and PagerDuty alerting

Championed AI-assisted engineering across the team, running developer sparring sessions, authoring documentation on agentic workflows and accelerating less agentic teammates with hands-on pairing.

Owned reusable agentic tooling across our internal workflows:

- Designed reusable, end-to-end development workflows using Claude Code skills and MCP integrations (Jira, Miro, GitHub / Confluence), taking work from ticket to merged PR with agents assisting in research, planning, implementation, and review.
- Created a Claude Code skill repo (research, domain mapping, planning, RFCs, bug triage, PR drafting) adopted by all 16 team members, distributed org-wide with versioned releases and contribution guidelines, saving 10+ hours weekly.
- Built and deployed Glean Agents (300+ uses org-wide over 6 months) including automated bug allocation, internal documentation standards and a peer review research tool to gather evidence when writing performance reviews across our platforms.

### Software Engineer · Programa *Oct 2023 - Jul 2024*

Full-stack engineer on Programa's project management platform for design studios, shipping features end to end across a Ruby on Rails backend and TypeScript/React frontend.

Led delivery of the self-serve sign-up flow and project management boards, core features that reached 95%+ of active users.

Introduced early adoption of AI-assisted workflows to the team, using LLMs to accelerate engineer onboarding, restructure internal documentation, cutting onboarding time from weeks to days.

### Software Engineer · Stax *Sep 2022 - Aug 2023*

Joined the team to aid in migrating a Ruby monolith into a leaner, faster Go repository.

Implementing custom logic to maintain compliance of resources for large scale AWS clients.

Facilitate and develop technical documentation for existing and new software features.

### Junior Developer · 1Centre *Jan 2021 - Sep 2022*

~2 years of full-stack programming experience delivering high quality production code in Ruby on Rails, React, HTML and CSS.

Training and deploying a machine learning model for OCR text scraping used for identification security to a large scale production environment.

Management and implementation of AWS services: S3, Textract, SageMaker, Comprehend and Rekognition.

## SKILLS

### Tools & Platforms

Claude Code, MCP, AWS,  
Git, Docker, Buildkite,  
Postman, DD, PagerDuty

### Programming Languages

Ruby, Kotlin, Python,  
TypeScript, HTML/CSS

## EDUCATION

BSc (Computer Science and  
Information Systems),  
University of Auckland, 2020